

Argyle Bridge Children's Nursery – Bridge Street

Duty of Candour Annual Report

Every healthcare professional must be open and honest with patients when something that goes wrong with their treatment or care causes, or has the potential to cause, harm or distress. Services must tell the patient, apologise, offer appropriate remedy or support and fully explain the effects to the patient.

As part of our responsibilities, we must produce an annual report to provide a summary of the number of times we have trigger duty of Candour within our service.

Name and Address of the Service:	Argyle Bridge Children's Nursery-Bridge Street 45 Bridge Street Tranent EH33 1AH
Date of the Report:	11/01/2022
How have you made sure you (and your staff) understand your responsibilities relating to the duty of candour and have systems in place to respond effectively? How have you done this?	Duty of Candour Policy Mandatory Duty of Candour e-learning completed annually by all staff.
Do you have Duty of Candour Policy or written Duty of Candour procedures?	Yes

How many times have you/your service implemented the Duty of Candour procedures this financial year?	
Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying condition)	Number of times this has happened
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions were impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needed health treatment in order to prevent other injuries as listed above	0
Total	0