

# Modern Apprenticeships, Edinburgh Castle

Historic Education Scotland

Deadline: 25 March 2016 at 12:00

Historic Environment Scotland is offering 9 school leavers the opportunity to join the team at Edinburgh Castle on a two-year Modern Apprenticeship Fixed Term Contract; April 2016 to March 2018.

Edinburgh Castle is Scotland's most popular paid visitor attraction, welcoming around 1.5 million visitors annually. Modern Apprentices are required in the three areas in the castle, tasks will include:

## Admissions

Provide a world class welcome and direct visitors as appropriate upon their arrival at Edinburgh Castle, sell appropriate tickets and products to all walk up visitors, and ensure all vehicles entering the castle and parking on the esplanade have the appropriate approval

## Guiding

Welcome and assist visitors on their way around the castle, work on both indoor and outdoor posts throughout the castle, oversee the security, and cleanliness and tidiness of the various apartments throughout opening hours

## Retail

Carry out the daily operational duties of the shop as requested by the supervisor or retail management, maximise trading income through selling and upselling appropriate merchandise, process sales, whilst ensuring that all financial procedures are adhered to and carried out accurately and efficiently, and ensure that high standards of shop hygiene and housekeeping are maintained at all times

The Modern Apprentices will spend the first three months in all three areas taking part in a thorough and detailed induction of the castle, after which they will each be placed in one area where they will stay for the remainder of the contract unless stated otherwise. At this point, the Modern Apprenticeship qualification will commence.

You will undertake a Diploma in Cultural Venue Operations (SCQF Level 6) delivered by Rewards Training. Ideally we are looking for National 5s, Intermediates including Maths and English, and/or Higher Grades.

Salary: £16,000

Pay range: £16,000 - £17,114

Contract: Two Year Fixed Term Contract

Location: Midlothian

For further information, please contact [joanne.paton@rewardstraining.com](mailto:joanne.paton@rewardstraining.com) (Joanne Paton), or call 01315576500, or visit <https://www.rewardstraining.com>

The deadline is Friday 25 March 2016 at 12:00.