

## How to get free bus travel for your child

You may be aware that as of February this year all young people under the age of 22 are eligible for free bus travel in Scotland including a very limited number of local cross-border services from the south of Scotland into northern England.

For children under 16 a parent or guardian must apply on the child's behalf.

If your child is under 11, it's now easier than ever to apply by logging into ParentsPortal <https://parentsportal.scot/home/>

Completing this application process will ensure your child receives a National Entitlement Card with the free travel concession on it, delivered to your home address.

As your child is under 11 this will be a Junior card without a photograph.

The card has an electronic chip inside it. When your child gets on a bus, the bus driver will ask you or them to tap the card against a card reader. The card reader will tell the bus driver if your child has free bus travel enabled on their card or not.

Children under 5 years old can already travel on buses for free. They will not need to apply for a card if they don't already have a card.

If you change your mind at any time while your child remains under 16 years of age, you can apply to have the free bus travel product removed from your child's card.

If the card becomes lost, another one can be ordered by visiting <https://getyournec.scot/nec/> or you can visit your local East Lothian Library.

The link to the YouTube video below provides a step by step guide on how to use ParentsPortal to request free travel for your child

<https://www.youtube.com/watch?v=p4F-G-kzbNo>

For further help and advice on how to apply for free bus travel or National Entitlement Cards please visit [www.eastlothian.gov.uk](http://www.eastlothian.gov.uk) and click on the Travel Passes link.